



**Isle of Man
Financial Supervision Commission
Financial Services Act 2008 – Licence**

Nationwide International Limited

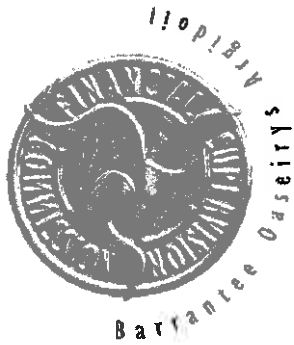
Conditions

The following conditions are imposed in respect of the regulated activities undertaken.

1. The licenceholder's regulated activities are restricted to the following:
 - Class 1 – deposit taking.

Signed on the authority of the Chief Executive by
M P Weldon, Director, Supervision

Financial Supervision Commission
4 February 2014



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Exceptions and Modifications

Pursuant to section 7(3)(b) of the Financial Services Act 2008, the Rule Book applies with the following modifications:

Modifications

Part 8 - Risk Management and internal control

(a) Rule 8.29 - Complaints

Subparagraph (1) (b) is modified to read –

A written acknowledgement of the complaint is provided to the complainant within seven days of receipt, unless the complaint has been resolved within this period to the satisfaction of the customer. The written acknowledgement, where this applies, must include -

- (i) a summary of the complaint;
- (ii) a copy of the licenceholder's complaints-handling procedures;
- (iii) details of the Financial Services Ombudsman Scheme whenever applicable; and
- (iv) whenever appropriate, a request for further details in writing, with supporting evidence.

Signed on the authority of the Chief Executive by
M P Weldon, Director, Supervision

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